



Redress Counsellor

Link-Up (Qld) seek a passionate and skilled Redress Counsellor to join our team. Based in Woolloongabba, the successful candidate will play a crucial role in the Link-up (Qld)'s mission by providing vital support and counselling services to Aboriginal and Torres Strait Islander individuals who have endured childhood sexual abuse while under institutional care.

Link-Up (Qld):

Link-Up (Qld) Aboriginal Corporation supports the healing journeys of Aboriginal and Torres Strait Islander peoples who have been separated from their families and communities through forced removal, adoption, fostering or institutionalisation and is a National Redress Scheme support service for Queensland. This service provides support to Aboriginal and Torres Strait Islander individuals who have experienced childhood sexual abuse while under the care of an institution.

Position Summary:

The Redress Counsellor plays a pivotal role in providing trauma-informed counselling to Aboriginal and Torres Strait Islander individuals who have suffered childhood sexual abuse while under institutional care, supporting their journey and providing outreach to communities. Through trauma-informed counselling, the Redress Counsellor aids in the healing process and helps clients understand the complexities of trans-generational trauma. Reporting to the Chief Executive Officer, the position involves managing initial inquiries, assisting with applications, maintaining accurate case notes, and ensuring confidentiality. The Redress Counsellor also focuses on developing and maintaining linkages with relevant agencies and stakeholders, working collaboratively to deliver effective support services across Queensland.

What we offer:

The role is a fixed-term contract until 30th June 2024 (with the possibility of extension) and may involve travel throughout Queensland and interstate:

- Salary Range: \$82,043 - \$98,111 (Social, Community, Home Care & Disability Services Industry Award Level 4.1 – 5.3) per annum depending on qualifications and experience.
- Link-Up (Qld) is a public benevolent institution with salary-sacrificing options available.
- Access to free and confidential Employee Assistance Program (EAP).
- Opportunity to positively impact the lives of Aboriginal and Torres Strait Islander individuals seeking reconnection and healing.

Essential:

- Demonstrated understanding of the history and impacts of the forcible removal of Aboriginal and Torres Strait Islander children and knowledge of the social and emotional wellbeing needs of Aboriginal and Torres Strait Islander people.
- Thorough understanding of the National Redress Scheme.
- Extensive insight into the enduring trauma stemming from childhood sexual abuse in an institutional setting and complex trauma.
- Highly adept at navigating culturally sensitive environments with expertise.
- Proven ability to lead and work collaboratively within a team to deliver the essential requirements and objectives of the program.
- Proficient in offering outreach services and undertaking regular travel.

Desirable:

- Displayed ability to support the coordination of culturally appropriate events and project-specific workshops.
- Demonstrated organisational and time management skills and the ability to manage competing priorities.
- Highly competent in using technology including internet, desktop applications and database packages.

Key Responsibilities:*Counselling:*

- Provide individual counselling based on professional principles and evidence-based practice.
- Assist individuals to understand trans-generational trauma brought about by their lived experiences.
- Provide culturally appropriate support, including resources and strategies, to clients.
- Stay current with the latest trauma-informed approaches.

Administration:

- Complete the Redress application process and upload all documentation and data to the Foxtrot database and Data Exchange System (DEX).
- Ensure confidentiality of client information, secure management of all program files and compliance with applicable privacy legislation and policies.
- Establish and update a referral list of relevant health and social support professionals.

Self-Management and Team Contribution:

- Contribute to team performance and compliance with Link-Up (Qld) Plans, Policies and Procedures.
- Accept external, professional supervision and participate in debriefing sessions.
- Follow all safety procedures and contribute to a safe work environment.

Appointment Prerequisites:

- Eligible for Blue Card.
- Open C Class Driver's Licence.
- Willingness to undertake a National Police Check.
- Full working rights in Australia.

Applications close: Wednesday 17th April 2024 @ 11:59pm; however, please be aware that we may commence interviewing candidates before the closing date and reserve the right to close applications before the closing date.

Link-Up (Qld) welcomes and encourages applications from diverse backgrounds and provides equal opportunities to all who wish to apply. Only candidates who can demonstrate their suitability for the role will be shortlisted and contacted regarding the status of their application.

For further information about the position, please get in touch with Patricia Thompson, CEO on:

E: pthompson@link-upqld.org.au

T: 07 3638 0411 or 1800 200 855

Applications to be submitted via Seek or email to jodie.blewett@link-upqld.org.au

The Position Description is available on the Link-Up (Qld) website. [Join Our Team - Link-Up \(Qld\) \(link-upqld.org.au\)](#)